

NEED TO RETURN?

With receipt, returns allowed within 30 days of purchase. Product must be in new condition with shoe box and/or apparel tags attached. Refunds will be issued based on original form of payment.

RETURNS

If you are not happy with your purchase, you may make a return within 30 days of shipment for a full refund. Please note that shoes must be in original, unworn condition to be accepted for returns (unless it is a manufacture defect).

Any returns without the original shoe box or with a damaged shoe box will not be accepted. Please DO NOT use the original shoe box as the package for shipping. Instead, a separate box should be used to ship shoes/sneakers back with the original shoe box inside.

Please include your SNIPES receipt in your return package. Please be advised that you are responsible for the shipping fees incurred for the return unless a prepaid return shipping label was made for you. We will issue a refund to your original form of payment, once we have received the merchandise. Once we have received your package, please allow 3-5 business days for refunds to be processed back into your account by your bank.

Please send your return package via trackable method to the following address:

SNIPES Returns Department 7601 State Road Philadelphia, PA 19136

RETURNING AN ONLINE ORDER IN STORE

You may also return or exchange your on line purchase to any of our store locations. Customers must present a receipt and a valid form of I.D. for all returns and exchanges. Refunds will be issued to the original form of payment. If the payment form cannot be determined, a store credit will be issued. Please note that if PayPal was used as payment for an online purchase that you are returning in store, you will receive store credit as our stores cannot issue refunds via PayPal.

